



Eventide Network Management Appliance (NMA)

Allowing Eventide VPN Access to Interaction Insight Corporation

The NexLog740 and NexLog840 support secure VPN tunnels using the Eventide Network Management Appliance server (NMA). This is for temporary use during remote technical support and/or integration development activities. NexLog recorders connected to the NMA can only be accessed via the NMA from a secure portal within Interaction Insight Corporation itself. NexLog recorders connected to the NMA are not accessible via other recorders that might be attached to the NMA.

Required Security and Firewall Setting

Your firewall must be set to allow a connection on **TCP Port 1194 to a public IP 13.58.163.186**. While not required, we do recommend restricting the connection to only that public IP.

A VPN key file must be uploaded to your NexLog recorder in order to allow it access to our NMA. Consult with your IIC support technician to obtain and apply this VPN key file.

The screenshot shows the 'Configuration Manager' interface for an Eventide NexLog recorder. The left sidebar contains navigation menus for Home, System, Reports, Networking, VNC Settings, VPN Settings, and Recording. The main area displays 'VPN SETTINGS' with a 'Save' button and an 'Upload' button for a VPN key file. Annotations include: 1. 'Choose File' button; 2. 'Upload' button; 3. 'Enabled' checkbox; 4. 'VPN host' field containing '--remote 13.58.163.186 1194'; 5. 'Save' button; 6. A note about navigating away from the page and returning to it.



For additional inquiries you can contact us at: support@interactionic.com (800) 285-2950